Isaziso esisemthethweni

ISAZISO SOKUDLULISELWA KWENGXENYE YEBHIZINISI LOMSHUWALENSE WE-LION OF AFRICA LIFE ASSURANCE COMPANY LIMITED KUYA KU-EMERALD LIFE PROPRIETARY LIMITED NGOKWESIGABA 50 SOMTHETHO WOMSHUWALENSE

Kuyinhloso yeLion of Africa Life Assurance Company Limited (inombolo yokubhalisa 1942/015587/06) ("**Lion Life**") ukudlulisela ingxenye yebhizinisi layo lomshuwalense ku-Emerald Life Proprietary Limited (inombolo yokubhalisa: 2016/534835/07) ("**Emerald Life**") ngokwesigaba 50 soMthetho Womshuwalense 18 ka-2017 ("**uMthetho**") ("**Ukudluliswa Okuhlongozwayo**").

Izinqubomgomo ezithintekayo Ukudliliswa Okuhlongozwayo zifaka:

1. Amaphesenti angu 100 yezinqubomgomo zomshuwalense womngcwabo ezibhalwe yi-Lion Life, futhi zisatshalaliswa futhi zilawulwe yi-Emerald Life, ngokwemigomo lapho amaphrimiyamu akhokhwa khona ngokudonswa, ngaphandle kokudonswa kwezibonelelo zomphakathi ngokwemigomo 29(1) yemithethonqubo eshicilelwe ngaphansi koMthetho Wosizo Lwezenhlalakahle, 2004; futhi

2. Amaphesenti angu 50 wezinqubomgomo zomshuwalense womngcwabo okuvunyelwene ngawo phakathi kweLion Life ne-Emerald Life izinqubomgomo ezibhalwe yi-Lion Life, futhi zisatshalaliswe futhi zilawulwe yi-Emerald Life, ngokwemigomo lapho amaphrimiyamu akhokhwa khona ngokudonswa kwezibonelelo zomphakathi ngokwemigomo 29(1) yemithethonqubo eshicilelwe ngaphansi koMthetho Wosizo Lwezenhlalakahle, 2004,

ngokwenhlanganisela yokubizwa "**Izinqubomgomo Zokudlulisa**"

Izinqubomgomo Zokudlulisa zizodluliselwa ku-Emerald Life ngokwesivumelwano sokudluliswa kwebhizinisi esiphothulwe phakathi kweLion Life ne-Emerald Life ("**Isivumelwano**").

Bonke abanikazi bezinqubomgomo bazothintwa yi-Emerald Life kanye / noma yi-Lion Life ngokusebenzisa ama-SMS. Uma unemibuzo mayelana nokudluliselwa okuhlongozwayo, sicela uxhumane:

- Isikhungo sezingcingo se-Emerald Life: 0861 666 333; noma
- Isikhungo sezingcingo seLion Life: 021 461 8233.

Ngenxa yokuthi Ukudluliswa Okuhlongozwayo kubandakanya ukudluliswa kwezinqubomgomo zokudlulisa kusuka ku-Lion Life kuya e-Emerald Life ngaphandle kwemvume yabanikazi bezinqubomgomo, inqubomgomo ebanzi yokulawula iyadingeka ngokwemigomo yoMthetho, okubandakanya, phakathi kokunye, ukuvunywa kokudluliselwa okuhlongozwayo yi-Prudential Authority.

Lapho i-Prudential Authority ivuma Ukudluliswa Okuhlongozwayo, i-Emerald Life izoba nesibopho sokwenza zonke izibopho ze-Lion Life eziphathelene nezinqubomgomo zokudlulisa.

Imininingwane yokudluliselwa okuhlongozwayo iqukethwe esivumelwaneni. Isivumelwano sixhomekeke kokugcwaliseka kwemibandela ethile, okubandakanya, phakathi kokunye, ukuthi i-Prudential Authority ivuma Ukudluliswa Okuhlongozwayo.

Amakhophi eSivumelwano kanye neminye imibhalo ephathelene nokudluliselwa okuhlongozwayo izotholakala kusukela mhla ziyi-27 kuNhlaba 2026 kuya ku-17 kuNtulikazi 2026 ngaphandle koMgqibelo, neSonto namaholide omphakathi ("**Isikhathi Sokuhlola**") kulezi ndawo:

- ihhovisi elikhulu leLion Life (16th Floor, iGolden Acre Adderley Street, Cape Town 8001); futhi
- kumagatsha wonke e-Emerald Life.

Igama legatsha	**Ikheli**
Head Office	86 Edward Street, Sterling Place, Bellville, 7530
Bellville	1st Floor Nobel Park Shopping Centre, c/o Du Toit & Old Paarl Road, Bellville, 7530
Bloemfontein	No. 1 Arboretum Avenue, Westdene, Bloemfontein, 9301
Butterworth	24 Scanlen Street, Office No. 4, Butterworth, 4960
Centurion	63 Jean Ave, Doringkloof, Centurion, 0157
Durban	13 Brand Road, Suit 6, 2nd Floor, Glenwood, Durban, 4001
East London	57 Western Avenue, Unit A, Vincent, East

Igama legatsha	**Ikheli**
	London, 5247
George	142 Merriman Street, George, 6529
Giyani	193 Church Street, 16 Gimbo Complex, Giyani E, 0826
Gqeberha	180 Cape Road, Mill Park, Gqeberha, 6001
Johannesburg	Shop 174, Maponya Mall, 2127 Chris Hani Road, Klipspruit Ext 5, Soweto, 1837
Kimberley	No 2 Dalham Road Kimberley 8301
Klerksdorp	1st Floor, Jacobs Building, c/o Siddle & Boom Street, Klerksdorp 2571
Kokstad	Shop 2, 74 Hope Street, Kokstad 4700
Komani	79 Livingstone Road, Top Town, Komani, 5319
Kwanobuhle	Shop 42A Kwanobuhle Shopping Centre, c/o Mtanzima & Bereng Road, Kwanobuhle, Uitenhage, 6242
Mahikeng	Suites 1,2,3, 69 Carington Street, Mahikeng, 2745
Makhanda	17 Spring Street, Makhanda, 6139
Mbombela (Nelspruit)	Unit 3A, 21 Van Rensburg Street, Sonheuwel, Mbombela, 1201
Mthatha	Unit 2, 26 Sprigg Street, Mthatha 5100
Polokwane	Office 3, 98 Marshall Street, Polokwane, 0699
Vredenburg	Unit B, 7 Velddrif Road Vredenburg 7380
Worcester	28 Porter Street, Worcester 6850

Igama legatsha	Ikheli

Noma yimuphi umuntu onentshisekelo kulolu daba, ngesikhathi sokuhlolwa, angahambisa izethulo zakhe ngokudliliselwa okuhlongozwayo kwi Prudential Authority noma uthumele nge-imeyili ku-Financial sector Conduct Authority. Izethulo kufanele zifinyelele ku-Prudential Authority noma uthumele nge-imeyili ku-Financial sector Conduct Authority kungakapheli umhlaka-17 kuNtulikazi 2026.

Sicela uqondise yonke imibuzo ku-Emerald Life nge-imeyili ku- info@emeraldlife.co.za kanye / noma Lion Life nge-imeyili ku- transfer@lionlife.co.za ngenye indlela ungaxhumana nezikhungo zocingo ezichazwe ngenhla.

Ngenye indlela, sicela uqondise imibuzo yakho ku-Prudential Authority nge-imeyili ku- SARB-PA@resbank.co.za noma uthumele nge-imeyili ku-Financial sector Conduct Authority ku- Section50@fsca.co.za.